

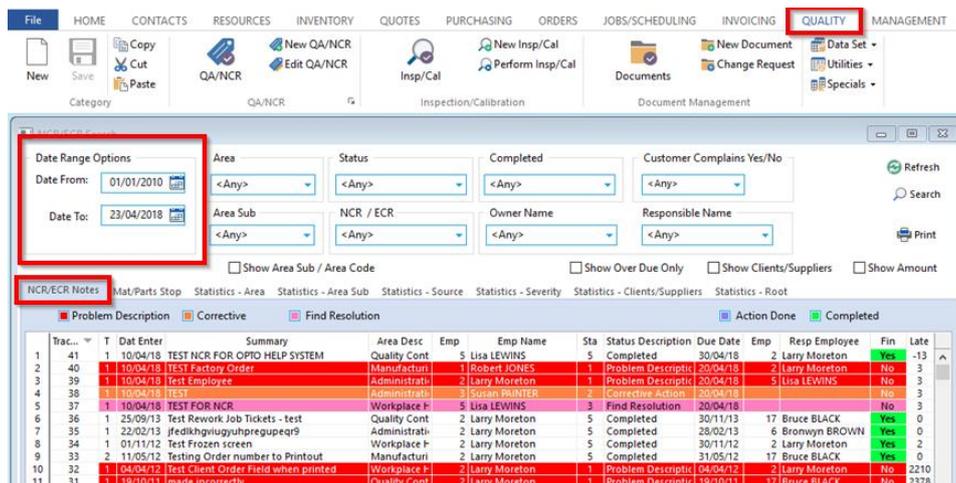
Show all NCR/ECR

Overview:

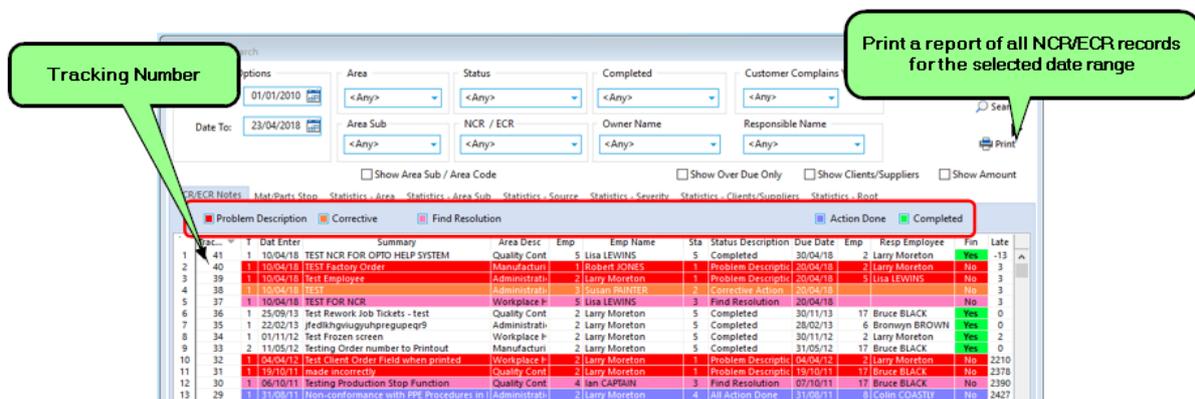
The 'QA/NCR' feature in the 'Quality Management System' is a search function that allows the USER to view all the NCR/ECR records for a selected date period. The search can be refined by using any of the drop lists and/or tick box options. The 'Search' feature enables the USER to search text for words or characters within this window.

To Access all NCR/ECR

From the OPTO ribbon, select the 'Quality' tab and **click** on the 'QA/NCR' icon to open the 'Search' window and enter the required period in the **Date Range Options** field and then **click** on the 'Refresh' button. All NCR/ECR records within the selected date range will be displayed in the window. To refine the search, select from any of the drop lists.



The colours of the records refer to the different stages of the record's progression through the quality process. The legend explains the colours associated with the different steps. To view an NCR/ECR record from the list, **click** on the record's 'Tracking No.' to open that record. To print a list of all the records displayed in this window, **click** on the 'Print' icon.



The 'Mat/Parts Stop' Tab

Displays information in regards the parts or materials, e.g. their codes, descriptions, etc. The highlighted **red** fields displayed on this tab signify that production has been stopped until further notice due to a part or material. The **green** highlighted field on all tabs signifies that an NCR/ECR record being resolved and finalised. Any of the entries listed in this tab can be viewed by **dbl-clicking** on the 'Track ID' number to open the record.

Track ID	T	Date Enter	Summary	Parts/Material Code	Description	Qty	Stop	Fin
1	41	1	P	TEST NCR FOR OPTO HELP SYSTEM	ASSB100	PART100 NSTK One Material + WC	Yes	Yes
2	36	1	P	Test Rework Job Tickets - test	C1-1001	Test Part	No	Yes
3	30	1	P	Testing Production Stop Function	ASSB1002	The Fantastic Assembly	No	No
4	28	1	P	material faulty	ASSB1000	A Really Great Assembly	No	No
5	28	1	P	material faulty	ASSB1002	The Fantastic Assembly	No	No
6	27	1	P	Wrong size tubing used in side rails	RAIL_SS_65MM	Stainless Steel Rails 65mm Dia	No	No
7	24	1	P	TESTING EMAIL FEATURE	ASSB1000	A Really Great Assembly	No	Yes
8	20	1	P	Strut measurement too short on one side	NCR-PART	REWORK-RAIL_SS_65MM - BADGER MNING	No	No
9	20	1	M	Strut measurement too short on one side	SSTUBE-7720		No	No
10	19	1	M	NCR TEST for Supplier - Absolutely Steel	GAL-5001		No	No

Statistics Tabs

Are tracking tools that gather information across all the NCR/ECR records within the selected search ranges and groups them by their different statistics categories. All the statistics tabs within the Search window have two information tables. The left table displays the subject for the statistic and the right table displays a summary of the records in relation to the topic within the search range.

The 'Statistics - Area' Tab

Displays the Area categories in relation to records for the selected period. **Dbli-click** on the required 'Area' to displays the records related to that area within this search. All the following Statistic tab work the same – **dbl-click** on main category in the left table to display the corresponding records for the category in the right table.

Code	Area	Cnt	Cost Amt	Track ID	Date	Summary	Fin	Cost Amt	Code
1	-Nil-	3	.00	40	10/04/18	TEST Factory Order	No	.00	301
2	Administration	4	.00	33	11/05/12	Testing Order number to Printout	Yes	.00	301
3	Workplace Health & Safety	7	.00	28	10/03/11	material faulty	No	.00	301
4	Quality Control	9	2,840.66	4	27	18/11/10	Wrong size tubing used in side rails	No	9,145.15
5	301 Manufacturing	17	18,871.01	5	24	11/11/10	TESTING EMAIL FEATURE	Yes	.00
6	401 Purchasing	1	.00	6	20	10/11/10	Strut measurement too short on one side	No	433.50
7				7	18	09/11/10	TESTING	No	.00
8	Total	41	\$21,711.67	8	14	08/11/10	Paint Finish on Toolbox is Faulty	Yes	722.36

The 'Statistics – Area Sub' tab - Displays the Area Sub categories in relation to the NCR/ECR records for the selected period. **Dbi-click** on an 'Area Sub' category, for example '301-6 Quality Control', it displays all the NCR/ECR records in relation to that sub-area within this particular search.

Code	Sub Area	Cnt	Cost Amt	Track ID	Date	Summary	Fin	Cost Amt	Code	
1	-Nil- No Area Sub category found	6	388.00	1	41	10/04/18	TEST NCR FOR OPTO HELP SYSTEM	Yes	.00	102-1
2	100-1 Non Conformance	3	.00	2	36	25/09/13	Test Rework Job Tickets - test	Yes	1,752.30	102-1
3	100-2 Likely	1	.00	3	30	06/10/11	Testing Production Stop Function	No	.00	102-1
4	101-1 Management Accountability	3	.00	4	16	09/11/10	jfkajdfkadkjgk	No	.00	102-1
5	101-3 Communication and Information	4	.00	5	15	08/11/10	Sub-standard Paintwork finish on Toolbox	No	.00	102-1
6	102-1 Below Standard Finish	6	2,474.66	6	12	03/11/10	Paint Work on Toolbox is faulty	Yes	722.36	102-1
7	301-1 Fabrication	4	7,303.50							

The 'Statistics – Source' Tab

Code	Source	Cnt	Cost Amt	Track ID	Date	Summary	Fin	Cost Amt	Code	
1	-Nil- No Source category found	4	366.00	1	36	25/09/13	Test Rework Job Tickets - test	Yes	1,752.30	1
2	1 Customer Complaints	11	12,117.45	2	28	10/03/11	material faulty	No	.00	1
3	2 Internal Issue	25	9,228.22	3	27	18/11/10	Wrong size tubing used in side rails	No	9,145.15	1
4	3 Supplier Issue	1	.00	4	15	08/11/10	Sub-standard Paintwork finish on Toolbox	No	.00	1
5				5	11	06/10/10	Client not happy about delay	Yes	.00	1
6	Total	41	\$21,711.67	6	8	21/05/10	Customer not happy with parts used in order	No	.00	1

The 'Statistics – Severity' tab

Code	Severity	Cnt	Cost Amt	Track ID	Date	Summary	Fin	Cost Amt	Code	
1	-Nil- No Severity category found	4	.00	1	30	06/10/11	Testing Production Stop Function	No	.00	1
2	1 Major	8	16,405.15	2	29	31/08/11	Non-conformance with PPE Procedures in Machine Shop	No	.00	1
3	2 Minor	26	4,150.86	3	27	18/11/10	Wrong size tubing used in side rails	No	9,145.15	1
4	3 Moderate	3	1,155.86	4	19	09/11/10	NCR TEST for Supplier - Absolutely Steel	No	.00	1
5				5	10	29/09/10	Toolbox measurements not as per instructions	No	6,870.00	1
6	Total	41	\$21,711.67	6	6	27/04/10	Keeper Plates were cut as round disc instead of ovals	Yes	390.00	1
7				7	2	16/04/10	Part does not fit into assembly	Yes	.00	1
8				8	1	15/04/10	Parts cracked due to faulty materials	Yes	.00	1

The 'Statistics – Client/Suppliers' tab - Shows the client or supplier's name. The Red highlighted areas in this tab represent records for the selected client that is a Customer Complaints.

NCR/ECR Search

Date Range Options
 Date From: 01/01/2010
 Date To: 23/04/2018

Area: <Any>
 Area Sub: <Any>
 Status: <Any>
 NCR / ECR: <Any>
 Completed: <Any>
 Owner Name: <Any>
 Customer Complains Yes/No: <Any>
 Responsible Name: <Any>

Refresh Search Print

NCR/ECR Notes Mat/Parts Stop Statistics - Area Statistics - Area Sub Statistics - Source Statistics - Severity **Statistics - Clients/Suppliers** Statistics - Root

Completed

	Client or Supplier	Cnt	Cost Amt	Comp	Track ID	Date	Client Supplier	Summary	Fin	Cost Amt	Comp
1	C - BANDRILL	1	.00	0	1	35	22/02/13	C - BADGER jfedikhgviugyuhpregupeqr9	Yes	.00	No
2	C - BEAVER	2	810.00	1	2	33	11/05/12	C - BADGER Testing Order number to Printout	Yes	.00	No
3	C - BADGER	13	18,215.87	3	3	31	19/10/11	C - BADGER made incorrectly	No	366.00	Yes
4	C - EAGLE	3	1,752.30	0	4	28	10/03/11	C - BADGER material faulty	No	.00	No
5	C - WOMBAT	1	.00	0	5	27	18/11/10	C - BADGER Wrong size tubing used in side rails	No	9,145.15	No
6	C - OZWIDE	1	500.00	0	6	24	11/11/10	C - BADGER TESTING EMAIL FEATURE	Yes	.00	No
7	C - PEL_MARNE	1	.00	0	7	21	10/11/10	C - BADGER jfdkjkfakds	No	.00	No
8	C - MOWER_LAND	1	.00	0	8	19	09/11/10	C - BADGER NCR TEST for Supplier - Absolutely Steel	No	.00	No
9	C - ITMS	1	.00	0	9	14	08/11/10	C - BADGER Paint Finish on Toolbox is Faulty	Yes	722.36	No
10	C - AUSTWIDE	3	433.50	0	10	12	03/11/10	C - BADGER Paint Work on Toolbox is faulty	Yes	722.36	No
11	C - CAMELOT	1	.00	0	11	10	29/09/10	C - BADGER Toolbox measurements not as per instructions	No	6,870.00	No
12	S - BOBBEAR	1	.00	0	12	7	11/05/10	C - BADGER Load area of trailer not large enough	No	.00	Yes
13					13	6	27/04/10	C - BADGER Keeper Plates were cut as round disc instead of ovals	Yes	390.00	Yes
14	Total	29	\$21,711.67	4							

The 'Statistics – Root' tab

NCR/ECR Search

Date Range Options
 Date From: 01/01/2010
 Date To: 23/04/2018

Area: <Any>
 Area Sub: <Any>
 Status: <Any>
 NCR / ECR: <Any>
 Completed: <Any>
 Owner Name: <Any>
 Customer Complains Yes/No: <Any>
 Responsible Name: <Any>

Refresh Search Print

NCR/ECR Notes Mat/Parts Stop Statistics - Area Statistics - Area Sub Statistics - Source Statistics - Severity Statistics - Clients/Suppliers **Statistics - Root**

Completed

	Code	Root	Cnt	Cost Amt	Track ID	Date	Summary	Fin	Cost Amt	
1	-Nil-	No Root category found	14	.00	1	36	25/09/13	Test Rework Job Tickets - test	Yes	1,752.30
2	1	Man	14	12,965.81	2	34	01/11/12	Test Frozen screen	Yes	.00
3	3	Method	8	8,745.86	3	31	19/10/11	made incorrectly	No	366.00
4	4	Material	1	.00	4	30	06/10/11	Testing Production Stop Function	No	.00
5	5	Environment	4	.00	5	29	31/08/11	Non-conformance with PPE Procedures in Machine Shop	No	.00
6					6	27	18/11/10	Wrong size tubing used in side rails	No	9,145.15
7					7	25	11/11/10	Still testing email	No	.00
	Total		41	\$21,711.67						