

2010-914 - Track Costing for Rework for an NCR/ECR

A new Production Order is created for the work that needs to be completed to rectify the NCR/ECR issue. Once the new production order has been created and saved, it needs to be associated with the original order. Open the Original Production/Client, **click** in the “Re-work Job No” field (shown below), **press <F2>** and select the re-work order from the pop-up list and **click OK**. **Press <F9>** to save.

The screenshot shows two instances of the 'Edit Factory Order' window. The top window is for Order No. 1188, Client Code FERRET, and Client Name FERRET EARTHMOVING PTY LTD. The bottom window is for Order No. 1186, Client Code FERRET, and Client Name FERRET EARTHMOVING PTY LTD. In the bottom window, the 'Re-work Job' field is highlighted with a red box, and a red arrow points from this field to the 'Re-work Job' field in the top window. The bottom window also shows a table with columns: Part Code, Description, Ord..., Desp, Info, Unit Price, Total Unit, Due Date, Tax. The table contains one row for Part Code ASSB0001005, Description Machine Guard Plates, Ord... 1, Desp, Info, Unit Price 166.0000, Total Unit 166.00, Due Date 05/02/18, Tax 6. The bottom right of the window shows a summary table with columns: Total (Ex), Tax, Total (Inc), Issue Date. The values are: Total (Ex) \$1,326.00, Tax \$858.22, Total (Inc) \$2,184.22, Issue Date.

Open the **Quality** tab in the Opto ribbon and **click** on the ‘Edit NCR/ECR’ icon and **press <F2>** to select the required NCR/ECR record from the pop-up list and then **click OK**. **Press <TAB>** to populate the window.

The screenshot shows the 'Edit NCR/ECR Record' window. The 'Tracking' tab is selected. The 'Raised By' field is 4, 'Time' is 13:14, 'Date' is 29/09/10, 'Responsible Employee' is BRUCE BLACK, and 'Due By' is 04/10/10. The 'Summary Description' is 'Toolbox measurements not as per instructions'. The 'Severity' is 1 (Major), 'Area' is 301 (Manufacturing), 'Area Sub' is 301-1 (Fabrication), and 'Source' is 2 (Internal Issue). The 'Audit Information' section shows 'Raised By' 4 (Ian CAPTAIN), 'Actioned By' 2 (Larry Moreton), 'Resolved By', and 'Verified By'. The 'Involved Information' section shows 'Client Code' BADGER, 'Supplier Code', 'Factory Order' 1062 (BADGER, PO1121), 'Tic No' 1, 'Proc' 2, 'Rework Job' 1066, 'Sales Order', 'Purchase Order', 'NCR/ECR', 'Emp Code' 11 (JOEL JOHNSTONE), and 'Doc ID'. The 'User Info' is ADMIN. The status is 'RESOLVED' and 'Next - Resolved --NOT FINALISED--'. There are green callout boxes: 'Job Ticket' pointing to 'Tic No: 1', 'Workcentre' pointing to 'Proc: 2', and 'Original Order' pointing to 'Factory Order: 1062'. A red box highlights the 'Factory Order' field.

Click in the "Rework Job" field, press <F2> and select the re-work order from the pop-up list and click OK. The Rework Order is now connected to the NCR/ECR Record.

Edit NCR/ECR Record

Tracking: 10, Raised By: 4 IAN CAPTAIN, Time: 13:14, Date: 29/09/10, Responsible Employee: BRUCE BLACK, Due By: 04/10/10

Summary Description: Toolbox measurements not as per instructions

Severity: 1 Major, Area: 301 Manufacturing, Area Sub: 301-1 Fabrication, Source: 2 Internal Issue

Audit Information: Raised By: 4 Ian CAPTAIN, Date: 29/09/10, Actioned By: 2 Larry Moreton, Date: 04/11/10

Involved Information: Client Code: BADGER, Badger Mining Pty Ltd, Supplier Code: , Factory Order: 1062 BADGER PO1121, Tic No: 1, Proc: 2, Rework Job: 1066, Sales Order: , Purchase Order: , Emp Code: 11 JOEL JOHNSTONE, NCR/ECR: , Doc ID: , Calibration No:

RESOLUTION: Next - Resolved --NOT FINALISED--

Internal Only, Internal Notify Customer, Customer Complaint, Notify Supplier

Click on the "Parts or Mat" tab and enter the total of the re-work order in the "Cost Amount" field.

Edit NCR/ECR Record

Tracking: 10, Raised By: 4 IAN CAPTAIN, Time: 13:14, Date: 29/09/10, Responsible Employee: BRUCE BLACK, Due By: 04/10/10

Summary Description: Toolbox measurements not as per instructions

Tracking: **Parts Or Mat**, Problem Description, Immediate Action, Resolution, Attachments, Verification

| Part Code | Drawing No | Description | Stop | Qty |
|-----------|------------|------------------------------------|------|-----|
| 1 WXYZ800 | PART800 | Part 800 is a Warranty Repair Part | Yes | 1 |

| Material Code | Description | Stop | Qty |
|---------------|-------------|------|-----|
| 1 | | | |

Cost Amount Entered: 440.00

Total Cost (incl ReWork): 6870.00

RESOLUTION: Next - Resolved --NOT FINALISED--

Press <F9> to save.